



SUB-PROCESSOR LIST

Material service providers used to operate Tools2Done

Created2Deliver Ltd

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This list identifies material third-party service providers that may process personal data in connection with Tools2Done on behalf of Created2Deliver Ltd.

The precise role of a provider can vary by service and processing activity. Some providers may also act as independent controllers for particular activities under their own terms.

1. Current material Sub-processors

Provider	Purpose	Data potentially involved	Location / transfer note
Hetzner	Cloud server infrastructure, hosting, storage and email infrastructure used by Tools2Done.	Application data, tenant databases, uploaded files, technical logs, email metadata/content where routed through hosted mail services.	Primarily configured within European hosting infrastructure. Confirm exact data-centre and backup locations before publication.
TrueLayer	Open Banking connectivity where a user chooses to connect a bank account.	Bank/account identifiers, balances, transactions, merchant/counterparty information and connection metadata within the scope authorised by the user.	Processing locations and transfer arrangements are governed by TrueLayer's applicable contractual/privacy terms. Restricted transfers, if any, must use an appropriate UK mechanism.
Stripe	Subscription billing and payment processing.	Account/billing identifiers, subscription status, payment references, limited payment-method information and fraud/security signals.	Stripe may process data internationally under its applicable contractual safeguards. Confirm the contracting Stripe entity and transfer terms before publication.

2. Other service providers

Created2Deliver may use other suppliers that do not routinely process Customer Data, or whose role is ancillary. Where such a supplier becomes a material Sub-processor of Customer Data, this list should be updated.

AI providers should not be added to this list unless and until Tools2Done enables a production feature that sends Customer Data to that provider.

3. Changes to Sub-processors

Created2Deliver may add, remove or replace Sub-processors as the Tools2Done service evolves.

Where reasonably practicable, customers will be given advance notice of a material new Sub-processor through the service, website, email or another appropriate channel.

Customers with a reasonable data-protection objection should contact Created2Deliver promptly so the issue can be considered.

4. Safeguards

- Material Sub-processors should be engaged under written terms containing appropriate data protection obligations.
- Created2Deliver will seek to use providers that offer suitable technical and organisational security measures.
- Restricted international transfers will use a lawful transfer mechanism where required.
- Created2Deliver remains responsible for its Sub-processors to the extent required by applicable data protection law.

5. Contact

Item	Details
Controller / Processor	Created2Deliver Ltd trading as Tools2Done
Privacy email	privacy@tools2done.co.uk
Website	https://www.tools2done.co.uk
Last updated	08/09/2026